

**Note:** Some functionality may not be available on specific models of set-top box (STB), also functionality may vary with the TV service delivered by your service provider.

## Quick Tips

### Watch Live TV

#### Watch from Guide

1. Press the "Guide" Button on the remote, it will display current and scheduled shows.
2. Use the navigation keys to highlight the show you would like to watch
3. Press the "OK/Enter" Button to play

#### Watch from Home Page

1. From the Home page, use navigation arrows to highlight one of the shows that are Trending Now.
2. Press "OK/Enter" button to play show
3. Once show is selected, it begins to play in progress.

### Record a Program

1. Press the "Guide" button.
2. Navigate to the program you wish to record using the Navigation keys
3. Press the "OK" button on the remote
4. Select "Record" from the sub-menu on the right-hand side of the screen
5. Recording Options Window will open, Select the desired recording settings.

### Access Recordings

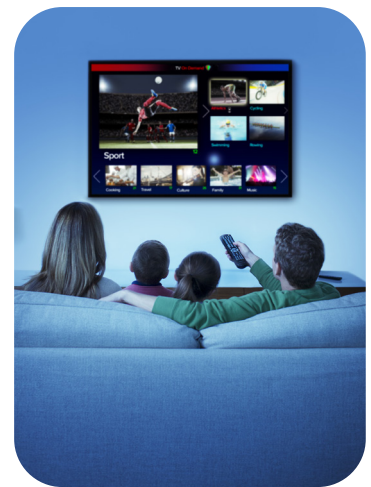
1. From the Home page, use navigation arrows to highlight "My Recordings"
2. Press "Ok/Enter" to select
3. Recorded shows will display on screen

### Voice Activated Channel Switch

1. Press "Voice Control" Key
2. Say "Tune to" and the Network name
3. Channel will tune to desired Network

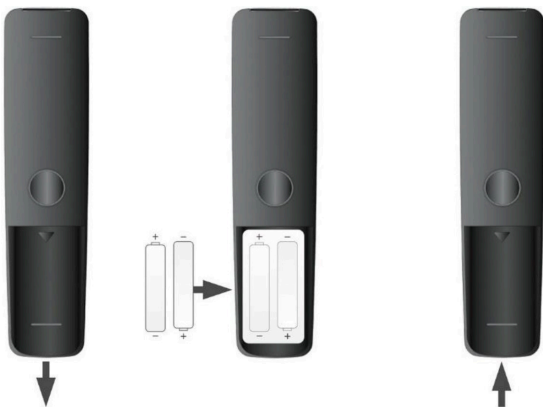
### Open Catch-Up TV Guide

1. Press "Guide" button on the remote
2. Press left navigation key to open Filter's Sub Menu
3. Press "OK/ Enter" to select Open Catch-Up TV to open the Guide for previously aired shows
4. Press left navigation key to access Catch-Up TV guide
1. Use the navigation keys to highlight the show you would like to watch
2. Press "OK/ Enter" to select
3. Select "Play" to start show



## Inserting Batteries

1. Slide the battery housing cover downwards
2. Insert (2) AAA batteries at the correct polarity
3. Refit the battery housing cover



## Frequently Asked Questions

1. **How long can I pause live TV for?**  
For up to 120 minutes. After 120 minutes the paused program will start playing again.
2. **How many programs can I record at once?**  
There are 5 simultaneous streams available between Live TV and recordings. Additional streams are available for purchase, see rate sheet for details.
3. **What happens when my Cloud DVR storage is full?**  
If your cloud DVR storage is full and you attempt to schedule a new recording, you'll be notified that your storage is full, and you'll be unable to start a new recording until you delete an existing recording. Additional storage available for purchase, see rate sheets for details.
4. **How can I see how much recording space I have left?**  
From the Homepage, select My Recordings. It will provide you access to your recordings, schedule recording and the information on your recording storage.